

# OUR QUALITY POLICY

- DEX Property Management specialises in protecting empty properties against the risks of vacancy, including squatters, vandalism, and utility failure in the most cost effective manner.
- To fulfil this mission, we are committed to understanding our clients' needs and fully satisfying their requirements, as well as complying with relevant laws and regulations as they affect our products and services.
- To help us achieve these aims, we have implemented a Quality Management System (QMS) complying with the international standard ISO 9001:2015.
- We are committed to continually improving the effectiveness of our QMS, and have set, and will monitor performance against, relevant quality objectives.
- This Policy is periodically reviewed to ensure its continuing suitability and is communicated to all members of staff and any associates and/or sub-contractors working on our behalf, through induction and general awareness training. It is displayed in our office and on our website making it fully available to all interested parties.

*Rogier Donkersloot*  
Managing Director

